

Wellen Court

A warm welcome to Wellen Court

Complex Dementia Service Information



Adam Bloor
Clinical Director

Wellen Court is a specialised complex dementia nursing home in the City of York with 20 beds initially. We offer tailored nursing care to individuals with complex dementia who may exhibit behaviours that challenge.

We provide care for individuals of all gender identities diagnosed with dementia, displaying complex behaviours, reduced cognitive processing and limited independent functioning. We cater to those with complex dementia, including early-onset.

We ensure a safe and comfortable environment for up to 20 individuals. Our dedicated team includes a Registered Manager, Operations Manager, Clinical Services Manager, Clinical Manager, Registered Occupational Therapist, Mental Health Nurses and skilled care staff, all available 24/7 to provide continuous support.

We welcome service users from diverse backgrounds, including mental health inpatient

services, failed community placements or neuro-rehabilitation centres. We work closely with mental health services, social services, primary care providers, and specialist services to maintain the highest standards of care.

Our service features modern amenities, including open communal areas, enclosed landscaped gardens and grounds designed for safety and comfort. Service users are encouraged to personalise their rooms, each equipped with an en-suite bathroom, and have access to large shared assisted restrooms as needed.

Our care approach focuses on monitoring key outcomes such as engagement in meaningful activities, physical health, quality of life and risk management. Our goal is to create a nurturing environment that promotes independence and wellbeing.

To get in touch;

Call us on: 01904 404 400

Referrals: schoenclinyork.referrals@nhs.net

Enquiries: yor-enquiries@schoen-clinic.co.uk



Assessment process

When referrals are made to our service, they are promptly reviewed by our specialist clinical team. We carefully screen all provided information to determine the appropriateness of the referral.

We strive to assess individuals within 2 working days wherever possible. Following assessment, we aim to complete an assessment report quickly to ensure no delays in admission for those needing our support.

Our Aims and Approach

- **Individualised, person-centred care:** We deliver care through a multidisciplinary approach, ensuring open communication and collaboration with the individual, their family members, carers, and care coordinators.
- **Minimising restrictions:** We focus on reducing or eliminating restrictions on each service user's ability to participate in daily life activities.
- **Tailored support and development:** We offer individualised treatment aimed at enhancing independent living skills where possible and provide support for daily living activities as needed.

- **Holistic care approach:** Our care addresses the full spectrum of nursing, cognitive, social, emotional, psychological, and physical needs of each service user, taking into account their short-term and long-term goals.
- **Ongoing assessment:** We conduct continuous assessments and reviews of risks, mental health-related risks, physical health risks, and, when necessary, forensic risk assessments.

Inclusion criteria

We welcome referrals for individuals who meet the following criteria:

- **Gender:** Individuals of all gender identities.
- **Conditions:** Individuals presenting with complex dementia, including early-onset.
- **Complex needs:** Individuals who may have complex care needs.
- **Behaviours that challenge:** Those who exhibit behaviours that require a more specialist placement.
- **Legal status:** Service users who will either be informal or subject to Deprivation of Liberty Safeguards (DoLS).



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